



May 2011

BBB Celebrates Integrity with April Events in Des Moines and Davenport

The Better Business Bureau serving Greater Iowa, Quad Cities and Siouxland Region recently hosted two inspiring ceremonies celebrating integrity. **In Des Moines**, the BBB 2011 Business and Student of Integrity Award winners were honored on April 14 at the Downtown Marriott. Keynote speaker, David Horsager, Business Strategist and author of *The Trust Edge*, treated the nearly 350 in attendance to an engaging and often humorous presentation. Five high school seniors were honored for their integrity and each received a \$1000 scholarship.

The 2011 honorees were:

- **Hawkeye Auto Body, Mason City, IA. is a family owned collision repair business in operation since 1976.** *"We are excited and honored to receive the 2011 BBB Business of Integrity Award. This is an incredible and humbling experience for this company to be considered for such a prestigious award. This achievement is a testimonial to all the hard work and honesty of the entire staff."* --Jerry Knoll, President
- **Iowa-Des Moines Supply, Des Moines, IA. is a distribution company with over 70 years experience.** *"We are honored to first, be nominated by a quality company like Dahl's, and second, to be selected by an organization representing the 'best' of businesses throughout Iowa. This award representing ethics is a reflection of EVERY individual at Iowa-Des Moines Supply, and their attitude, integrity, and commitment toward our customers."* --Bill Weidmaier, President
- **K and V Homes, Waukee, IA. is a home builder that has been turning dreams into reality for homeowners since 1997.** *"It is with great honor that K and V Homes accepts the BBB Integrity Award. As a home builder, we are entrusted with one of the greatest investments that a homeowner will ever make, and strive to provide them with a quality product as well as providing continued service upon completion."* --Colin King, Owner
- **KMRY Radio-Sellers Broadcasting, Cedar Rapids, IA. is a local AM Radio serving the interest and needs of its' community since 1949.** *"As the licensee of this radio station, I take very seriously the credo the FCC set in motion back in 1934: to 'serve the public interest, convenience and necessity.' How we go about adhering to this original broadcaster directive affect both our advertisers AND audience in a positive manner, and I am very gratified that the Better Business Bureau has chosen to award us for these local efforts!"* --Rick Sellers, President
- **Youth Emergency Services & Shelter (YESS), Des Moines IA. is a non profit group providing a safe harbor for youth since 1973.** *"Every day we strive to do the right thing for kids and their families – both in the services we provide to them and in how we manage our business. Our actions echo our commitment to best practices and ethical standards. We are incredibly honored to be recognized for this dedication to top of class work."* --Stephen B. Quirk, YESS Executive Director



Left to right: Steve Quirk, Dean Vogel, Colin King, Rick Sellers, Jerry Knoll and William Weidmaier

The Student of Integrity honorees were:

- Benjamin Fallon, Dyersville, IA
- Rachel Goering, Agency, IA
- Grant Isaacson, Madrid, IA
- Danielle Propst, Marshalltown, IA
- Genna Valvick, Swea City, IA



Left to right: Genna Valvick, Grant Isaacson, Benjamin Fallon and Danielle Propst
(Not present: Rachel Goering)

We are grateful to this year's generous sponsors including:

- Willis Auto Campus
- FBL Financial Group
- MidAmerican Energy
- Employers Mutual Casualty Company
- ITAGroup

In Davenport on April 27 the picturesque Outing Club served as the location for the Quad Cities Integrity Awards luncheon. A group of 175 enjoyed Keynote speaker Sister Joan Lescinski, PhD, President of St. Ambrose University, give an inspiring talk about integrity. Three high school senior Students of Integrity were each awarded a \$1000 scholarship.

The 2011 honorees are:

- **Integrity Integrated, Davenport, IA. is a business based on teaching leadership skills.** *"When it comes to developing leaders, integrity is such a core principle that 13 years ago we made it part of our name. To be receiving an award in recognition of our personal and corporate commitment to integrity means a great deal to me and we are very honored."* --Ginny Wilson Peters, President
- **Iowa 80 Truckstop, Walcott, IA. is a family owned business, proud to be the largest truckstop in the world.** *"To be recognized by the Better Business Bureau is truly an honor. Iowa 80 Truckstop believes that if we treat our customers right we will earn their business every time. Over the last 45 years we have been fortunate to be able to grow our business for which I would like to give credit to our Employees and to our Customers. Thank you."* --Delia Moon Meier, Senior Vice President
- **Jersey Grille, Davenport, IA. is a restaurant known for great food and an active community spirit.** *"We are excited and honored to receive this Award. This is an incredible and humbling experience for our business to be considered for such a prestigious award. We always strive to be hospitable and serve a good meal, but this honor is important to us because it's a testimonial to the hard work, honesty, and ethics of the entire staff."* --Patrick Doyle, Owner
- **Quad Cities Convention & Visitors Bureau, Moline, IL. provides unity and a sense of community to the Quad Cities area.** *"The Quad Cities CVB is honored to be a Business of Integrity Award winner. We are pleased that the Bureau is being recognized for our integrity, which reflects upon not only our organization but is vital in forming the visitors' impressions of the greater community we serve."* --Joe Taylor, CEO



Left to right: Pat Kilfoy, Delia Moon Meier, Jenny Wilson Peters and Joe Taylor

The three Students of Integrity winners were:

- Timothy Boland, Rock Island, IL
- Carissa Dewaele, Moline, IL
- Abigail Peeters, Eldridge, IA

Many thanks to this year's generous sponsors, as follows:

- Modern Woodmen of America
- MidAmerican Energy
- Iowa American Water
- General Asphalt Construction
- McCleary Excavating
- Molyneaux Insurance
- Cervantes & Gordon
- Brus Construction



Left to right: Abigail Peeters, Timothy Boland and Carissa Dewaele

New Members

ALTON

Hawke & Company Ag Systems
Farm Equipment

AMES

Pressure Point Cleaners
Pressure Washing
Wilkerson Construction
Construction & Remodeling Services

ANKENY

Andreas & Associates Auctioneering &
Appraisal
Auctioneers
Ankeny Towing
Towing - Automotive
Morse Equipment Company
Industrial Equipment & Supplies
Penquite Quality Home Repair
Construction & Remodeling Services
R & T Performance Glass
Glass Coating & Tinting
TCI Alarms
Security Systems Consultants
Tera Communications
*Telecommunication Equipment &
Systems Dealers*

BELLEVUE

Alan Jackson Tuckpointing
Tuck Pointing

BONDURANT

Rod's Mobile Tire & Repair
Tire Retread & Repair

BOONE

Hearing Services of Iowa
Audiologists
Larry's Fine Jewelry
Jewelers - Retail
Sternquist Garage
Auto Repair & Service

CASEY

Manning Trucking
Trucking

CEDAR RAPIDS

Academy Mortgage
Mortgage Brokers
Cantebury Kitchens
Cabinet Manufacturer
Comprehensive Interpreting Services
Translators & Interpreters
Country Craftsman
Cabinet Manufacturer
Harris Heating & Cooling
Heating & Air Conditioning
MindFire Communications
Advertising Agencies & Counselors
Silver Brothers Construction
Contractors - General
Welter Storage Equipment
Office Furniture & Equipment

CHARITON

Dr Charles A Clark Optometrist
Optometrists
Noble Maintenance
Construction & Remodeling Services

CHARLES CITY

The RC on Main
Scrapbooking

The Rustic Corner

Gift Shops

CLIMBING HILL

KVLZ Trucking
Trucking

CLINTON

Paasch Construction
Home Improvements

COLFAX

Billy Bell House Moving
House & Building Movers

DECORAH

Liberty Tax Service
Tax Return Preparation

DES MOINES

Best Carpet Cleaning
Upholstery & Carpet Cleaning
Des Moines Home Buyers
Real Estate Services
Givan Construction
Contractor - Remodel & Repair
Marketlink
Telemarketing Services
Metro Painting Services
Painting Contractors
Pardee & Associates
Government Grant Services
Perficut Lawn & Landscape
Landscape Contractors
Tasty Tacos
Restaurant-Fast Food
Tony Moro Collision Center
Auto Body Repair & Painting

DUBUQUE

Auto Dynamics
Auto Repair & Service
Bel-Aire Home Improvements
Siding Contractors
Blackwood Media Group
Web Design
Ken's Auto Body
Auto Body Repair & Painting
Wholesale Coin and More
Coin Dealers, Supplies

ELDRIDGE

Berglund Outdoor Services
Lawn Maintenance

EVANSDALE

Cedar Valley Mechanical
Conveyors & Conveying Equipment

FORT DODGE

Bennett Radiator Company
Radiator Sales
Fred's Craft & Hobby
Antiques - Dealers
Pederson Sanitation
Rubbish & Garbage Removal
Rich-Woods
Cabinet Manufacturer
Riley-Armstrong Plumbing & Heating
Plumbing Contractors

GALT

Johnson Dozing
Excavating Contractors

GEORGE

Siebring Manufacturing

GILMAN

Triple E Insulators
Insulation Contractors

GRAND RIVER

Rick White Trucking
Trucking

GRAVITY

Calfee Welding & Fabrication
Welding

GRIMES

Bam's Vending
Vending Machines
Top Rung Painting
Painting Contractors
Total Restorations
Construction & Remodeling Services

HAWARDEN

Bultman Construction
Contractors - General

INDIANOLA

Forest Septic Tank Service
Septic Tanks & Systems Cleaning

IOWA FALLS

D & T Recycling
Recycling Services

JEFFERSON

Harrison RV
Motor Homes

JOHNSTON

Chiropractic Health & Wellness
Clinic
Chiropractors D.C.
Iowa Lead Safety
Lead Abatement
Stewart Landscapes
Landscape Contractors

KNOXVILLE

Dripeze Gas Tank Restoration
Tanks - Repair

LA PORTE CITY

Compressed Air & Equipment
Compressors
St Clair Plumbing Heating Cooling &
Electrical
Plumbing Contractors

LAURENS

Clark Construction
Contractors - General

MARION

Drain Medic
Plumbing Drains & Sewer Cleaning

MASON CITY

Custom Auto Builders
Auto Body Repair & Painting
Jeffrey Repair Service
Auto Repair & Service
Stephens Communications
*Telecommunication Equipment &
Systems Dealers*

MELBOURNE

T B Smith Trucking
Trucking

MILAN

Eberts Building & Remodeling
Home Builders
Roth Pump Company
Pumps - Wholesale & Manufacturers

MITCHELLVILLE
AD Energy Efficient Windows & Siding
Windows

MOLINE
Dollar Sense Magazine
Advertising - Periodical

MONTEZUMA
Roorda Enterprises & Transportation
Trucking - Heavy Hauling

NEW VIRGINIA
Isaac Electrical
Electricians

NEWTON
Woodworks
Cabinet Manufacturer

NICHOLS
Pike Run Service
Auto Repair & Service

NORTH LIBERTY
Yoder Stone
Mason Contractors

NORWALK
Hughes Brothers Plumbing
Plumbing Contractors

OSCEOLA
Andrew Construction Company II
Excavating Contractors

PELLA
V G K
Meat Packers Equipment & Supplies

POCAHONTAS
Budget Inn
Hotels

ROBINS
Wood Construction
Real Estate Developers

ROCK ISLAND
Big Catz House of Chrome
Tire Dealers

Don Ayers & Son's Insurance Agency
Insurance - Property

Terrell Pfaff Company
Remodeling Services

ROCK RAPIDS
Home Warranty
Home Warranty Plans

ROCK VALLEY
Hawk Construction
Contractors - General

Siouxland Machine
Machine Shops

ROWAN
Lake Shore Tram
Lifts

SANBORN
Sybesma Graphics
Signs

SIBLEY
Ed's Electric Inc
Electricians

Remedies Inc
Pharmacies

SIOUX CITY
Plains Mechanical Services
Heating Contractors

SPENCER
Roberts Carburetor Repair
Carburetors Manufacturers & Producers

TEMPLETON
Trophies Plus
Trophies

URBANDALE
Freedom Tire & Auto Center
Tire Dealers

VAN METER
Loki's Garden
Landscape Contractors

VINTON
Benton County Title Company
Title Companies & Agents

WATERLOO
4 Auto Repair
Auto Repair & Service

Bergen Plumbing Heating & Cooling
Plumbing Contractors

Cedar Valley Appliance Sales & Service
Appliances - Major - Dealers

d'vine Medical Spa
Day Spas

Iowa Wall Systems
Drywall Contractors

KNM Service
Truck Repair & Service

Mauer Eye Center
Physicians & Surgeons - Ophthalmology

Plumb Tech Inc
Air conditioning & Heating Contractors - Residential

WINTERSET
Busenbarrick Fine Jewelry
Jewelers - Retail

Happy Anniversary

The following businesses reaffirmed their dedication and pride in their communities and dedication to fair, honest and good business practices by recently renewing as an Accredited Business of the BBB. The BBB appreciates their generous and vital support.

50+ Years

Bankers Trust
Homesteaders Life
IMT Group
Willis Auto Campus

25 - 49 Years

Belcher & Long Corporation
C D S Global
Charles Gabus Ford
Hummel's Nissan
Infomax Office Systems
Iverson Construction
K C C I -TV
Louie's Floor Covering
Lozier Heating and Cooling
Marel Meat Processing
McKee Voorhees & Sease
Overhead Door Co of Cedar Rapids & Iowa City
Quality Plumbing

10 - 24 Years

A A A Pest Control
A M Design/Drafting
Able Development
Advanced Hearing Aid Service

American Equity Investment Life Insurance
Appliance Barn
Auto-Lab Des Moines
Blackhawk Automatic Sprinklers
Central Iowa Power Cooperative
Collins Community Credit Union
Dubuque Area Chamber of Commerce
Duerson Corporation
Duraclean by Doug
Elite Pools
First Class Credit Union
General Asphalt Construction
Hansen Printing
Harcros Chemicals
Heartland Easy Home Management
Heritage Landscape Design
I H Mississippi Valley Credit Union
Indianola Memorial Works
Innovative Dentistry
Jim Giese Commercial Roofing
Kelly Heating & A/C
Kitchen & Bath Designs
McCartney Improvement
Minutemen Press of Davenport
Mutual Med
Oaks Construction

Q Home Services
Quality Inspection Services
Savannah Homes
Servpro of Davenport/Bettendorf
South Slope Cooperative Telephone
Speed's Fiberglass Repair
Suburban Construction
The Oak Tree
Thrasher's Service
Total Maintenance
Transmission Rebuilders
Tri-City Electric Company of Iowa
Triview Communications
U S Window
Wierson Siding & Home Improvement
Wise Guys Pizza & More

5 - 9 Years

1IT Source
2nd Story Software
ABC Electrical Contractors
A B C Pest Control
ABC Heating & Air Conditioning
Action Roofing & Drywall
American Waterjet Cutting
Appliance Service Center
AT&T Mobility

Automation Technologies
Bachmeier Carpet One Floor & Home
Bates Sanitation & Asphalt
Blue Water Luxury Pools & Design
Broadway Builders
Brodkey's Jewelers
Brooks Energy Service
Brus Construction
Carrollton Inn
Central Iowa Hardwood Floors
Clover Painting
Construction Professionals
Cornerstone Landscape & Maintenance
CottageCare
Countryside Body Shop
Cramer Development
Creative Home Consulting
Cy & Charley's Tire & Appliance
DataVision Resources
David P Lind & Associates
Days Door
DeVore Homes
Eastern Iowa Propane & Petro
Eye Designs
F H Anderson
Fank Construction
Fleming Construction
Floors Etc
Freeman Tree Farm & Landscaping
Gallery of Tops
Goodwin House Moving
Grain Vacs
Greener Alternatives Lawn Care
H C I Construction
Hein Manor
Home Products N More
J R's Home Repair
Jansen & White Home Improvement
KDSM TV
Kymbyl Komplete Kare
Leaf Guard of Central Iowa
Leonard Express
Lifetime Nut Covers
Luellen Brothers
M & J Construction Services
Mail Services
Metropolitan Properties
Midwest Cinema Service
Midwest Solid Waste
Mortgage Producers
Mullenbach Construction
Nehring Construction
New Hampton Repair
Northwest Iowa Sprinkler
Old Timers Clock Repair
Oskaloosa Service Center
Platinum Services
Professional Medical Management
Quad City Windows Siding & Doors
R H & Company
Rainbow International of Des Moines
Regency Construction
Right Roofing & Siding
Siouxland Home Improvement
Slaydens Auto & Truck Repair
Smith Body Shop & Repair
Smith Concrete Service
Smitty's Auto Parts
Spring Valley Wireless
Swales Precast & Crane Service

The Styling Lodge
Tri State Siding & Windows
UTS Transportation Service
Ultimate Nursing Services of Iowa
Valley Services Cleaning
Van Sant Enterprises
West Park
White Glove Movers
Wittenbeck Memorial
World of Bikes

1 – 4 Years

1-2 GO 2 Transportation
A-1 Appliance Repair
A Q Allstate Pest Control
A to Z Roofing
ACR Construction
Above the Barre Dance Academy
Absolute Waste Removal
Accurate Painting
Acoustix Entertainment
Advanced Designs Roofing & Siding
Advanced Restoration Services
Advanced Spine & Rehab Center
Air Duct Cleaning of Iowa
Alan's Seamless Gutters
All Concrete Cutting
All Paws Pet Salon
Alleman Car Corner
Allen Transport
American Water Resources
Anani Salon & Spa
Anderson Seamless Guttering
Automotive Electric
B & B Vent & Hood Cleaning
B & L Technologies
Bernhardt & Smith Orthodontics
Bettenbender Manufacturing
Blackhawk Lock & Safe
Blake's Seamless Gutters
Bohstedt Construction
Bosch Pest Control
Bud Lemke Masonry Contractor
Bunting Construction
C L A Estate Services
Campustown Property Management
Care Consultants for the Aging
Cedar Graphics
Cervantes & Gordon
Chrome Dome Motorcycle Products
Clinton Alignment
Commercial Service Innovations
Country Cabin Cleaning
Cylent
Dalton Automotive
Dave's Door of the Quad Cities
David Miller & Sons
De Jong Oil & Repair
Deano's Body Shop
Denny's Garage
Design Dynamics
Destiny Homes
Diversified Logistics
Don Rausch & Sons Construction
Doug Richards Construction
Dr Sandra Hobson, Audiologist, Helping
U Hear
Duea Motor Company
Eastern Iowa Building
Ecfirst.com

Echelon Business Services
eFFECTIVE Web Sites
Elite Home Inspections
Elite Roofing & Exteriors
Employee & Family Resources
Extreme Auto Glass
Evans Home Repair
G & B Construction
Geo-Loop
Geoservices
Glass Heritage
Granite Custom Design
Greek 'n' Stuff
Green Valley Roofing & Construction
Hart-Frederick Consultants
Hartwig House Inn
Harvest Research Center
Hoefler Construction
Holdiman Motors
Home Instead Senior Care
Hoover Lawn & Snow Service
ICON Training Materials of Iowa
Ikon Konnections
Iowa 80 Truckstop
JC Toland Painting
Jason Klein Construction
Jim Miller Rentals
Johns Tree Service
K D Portables
KD Seamless Aluminum Gutters
Kidder Advisers
Klein Insulation
Koopman Construction
L J Leonard Logistics
Lampline Lighting
Lazer Electric
Lease Consultants
Liquid Landscape Designers
Living Landscapes
M & M Copy Quick
M V P Fence
Merta Concrete Construction
Metro Transmission & Auto Repair
Mid State Salvage
Midwest Contracting & Construction
Midwest Heating & Cooling
Midwest Woodworks
Mike's Automotive
N L Parkinson Trucking
Northern Star Technologies
Northlake Truck Repair
OB-GYN Associates
O C Trucking
Olney Electric
Ouverson Insurance & Group Benefit Services
Overhead Door Company of Des Moines
Peters Lawn & Landscaping
Pinnacle Engineering
Pok-A-Dot Plumbing & Welding
Premier Financial Services
Priority 1 Automotive Services
Q3 Innovations
Quality Construction
Quality Exteriors
Quality Installation
Quality Plus Manufacturing
R C Willett
R HARTS GREENLAWN
Refrigeration Specialists

RIA Federal Credit Union
Rigel Construction
Roscoe Painting & Drywall
Safe Money Concepts Financial Services
Sankot's Garage
SB Bolson & Sons Painting &
Wallpapering
Scooper Troopers Pet Waste Removal
Serenity Construction
Service Team of Professionals
Shades of Green
Siebring Enterprise
Sir Build-A-Lot

Small Wonders Photography
Smart Management
Smith Filter
Solid Rock Landscaping
Speedit Software
St Gregory Retreat Center
Stumpf Construction Service
T & R Concrete
Tektivity
The Folder Store
The Lock Shop
Tim Jacobs Homebuilders
Toay Commodity Futures Group

Todd's Repair
Tom's Patch & Repair
Triple R Builders
Truck Repair
US Energy Savers
Von Hagel Lawn Care
Wagner Tire
Westdale Dental Office
Wheeler Iron & Metal
Windows Doors & More
Wittrock Financial Group
Worldly Views Showroom
Z Line Ltd

Thanks again to all sponsors,
participants and those attending
our Integrity Award Events!